

## First Release

Year: LIX. Zagreb, 29 June 2022 TUR-2022-4-1-CORR

ISSN 1334-0557



# TOURIST ACTIVITY OF POPULATION OF REPUBLIC OF CROATIA, 2021



In the First Release TUR-2022-4-1 Tourist Activity of Population of Republic of Croatia, 2021, of 2 June 2022, an error occurred in the calculation of data.

Users are therefore kindly requested to use the corrected data presented here.

Thank you for understanding.

#### 39.4% of the population of the Republic of Croatia aged 15 and over went on at least one private trip with overnight stays

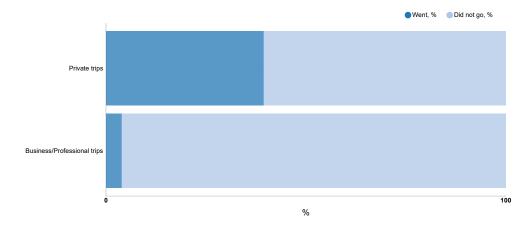
In 2021, a total of 1.4 million persons, or 39.4% of the population of the Republic of Croatia, aged 15 and over, went on at least one private trip with overnight stays, which was an increase of 4.3% compared to 2020. Compared to 2019, however, there were 27.8% less population of the Republic of Croatia aged 15 and over who went on at least one private trip with overnight stays.

Despite travel restrictions and epidemiological measures in Croatia and around the world aimed at preventing the spread of the infection, the population of the Republic of Croatia travelled more than in 2020.

# 1 NUMBER OF CITIZENS OF REPUBLIC OF CROATIA WHO WENT ON PRIVATE TRIPS WITH OVERNIGHT STAYS, BY TRIP DESTINATION AND DURATION OF STAY, 2021

	Total	Number of persons on private trips with overnight stays							
			By trip destination	By duration of stay					
	Total	Only in Croatia	Only in Croatia Only abroad In Croatia and		On one trip at least, with 1 – 3 nights	On one trip at least, with 4 and more nights			
Total	1 354 229	1 051 036	140 076	163 117	596 485	1 059 120			
Men	663 255	504 020	66 842	92 393	294 789	521 501			
Women	690 974	547 017	73 234	70 723	301 697	537 619			
Age									
15 - 34	513 625	383 194	46 410	84 021	231 841	406 814			
35 - 54	534 854	441 102	44 180	49 572	227 864	420 639			
55 and over	305 751	226 740	49 487	29 523	136 780	231 667			

#### G-1 SHARE OF POPULATION WHO WENT ON TRIPS WITH OVERNIGHT STAYS, 2021



#### In 2021, there were more private trips with overnight stays in Croatia and abroad than in 2020

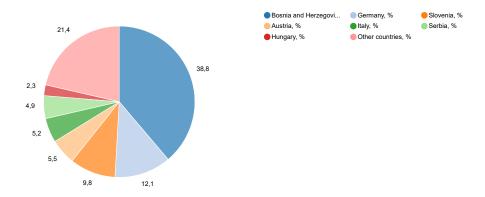
A total of **3.6** million private trips with overnight stays were realised in 2021, of which **3.0** million (**85.0%**) were realised in Croatia and **533** thousand (**15.0%**) abroad. The most common international destinations were Bosnia and Herzegovina (**38.8%**), Germany (**12.1%**), Slovenia (**9.8%**), Austria (**5.5%**), Italy (**5.2%**) and Serbia (4.9%).

In spite of travel restrictions, there were **27.5%** more private trips with overnight stays in the second year of the COVID-19 pandemic compared to 2020. An increase of **28.2%** was recorded in private trips with overnight stays in Croatia and of **23.9%** abroad, as compared to 2020. Compared to 2019, there were **8.5% less** private trips with overnight stays in Croatia and **70.8%** less private trips with overnight stays abroad.

## 2 PRIVATE AND BUSINESS/PROFESSIONAL TRIPS WITH OVERNIGHT STAYS, 2021

	Number of trips		Number of nights		Total expenditures		Average	Average	A
	'000	Indices <u>2021</u> 2020	'000	Indices <u>2021</u> 2020	Mln kuna	Indices <u>2021</u> 2020	number of nights per trip	Average expenditures per trip, kuna	Average r expenditures per day, kuna
Total	3 917	130,4	24 903	128,0	8 084	150,9	6,4	2 064	325
Private	3 553	127,5	22 995	123,9	6 657	143,1	6,5	1 874	290
In Croatia	3 020	128,2	18 164	122,7	5 061	158,4	6,0	1 676	279
1 – 3 nights	1 504	120,7	3 028	121,0	1 534	162,4	2,0	1 020	506
4 and more nights	1 516	136,6	15 136	123,0	3 528	156,7	10,0	2 327	233
Abroad	533	123,9	(4 831)	(128,4)	1 596	109,4	(9,1)	2 993	330
1 – 3 nights	248	117,2	(539)	(119,7)	402	135,9	(2,2)	1 624	746
4 and more nights	286	130,3	(4 292)	(129,6)	1 194	102,7	(15,0)	4 179	278
Business/Professional	364	168,1	(1 908)	(216,4)	(1 427)	(202,9)	(5,2)	(3 924)	(748)
In Croatia	258	167,8	(1 036)	(193,3)	(655)	(208,1)	(4,0)	(2 540)	(633)
Abroad	(106)	(168,9)	(872)	(252,0)	(772)	(198,6)	(8,3)	(7 304)	(885)

#### G-2 PRIVATE TRIPS WITH OVERNIGHT STAYS, BY COUNTRY OF DESTINATION, 2021



#### In July and August 2021, most private trips with overnight stays were realised in Croatia

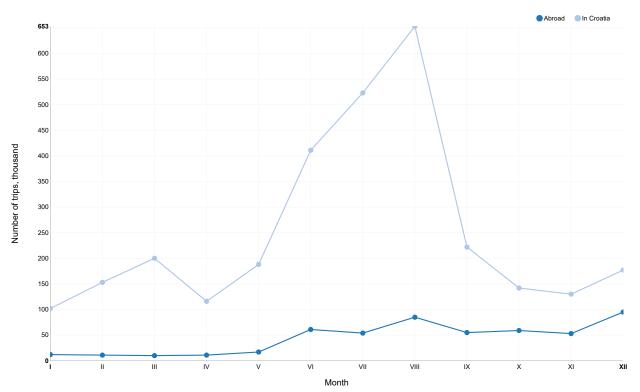
In July and August 2021, a total of **1.3** million private trips with overnight stays were realised, or **37.0%** of the total realised private trips with overnight stays in 2021. The largest number of private trips with overnight stays in Croatia were realised in August 2021 (**653 thousand** trips, or **21.6%** of the total private trips with overnight stays in Croatia) and in July 2021 (**523 thousand** trips, or **17.3%** of the total private trips with overnight stays in Croatia).

The largest number of trips abroad were realised in December 2021 (95 thousand trips, or 17.8% of the total private trips with overnight stays abroad) and in August 2021 (85 thousand trips, or 15.9% of the total realised private trips with overnight stays abroad).

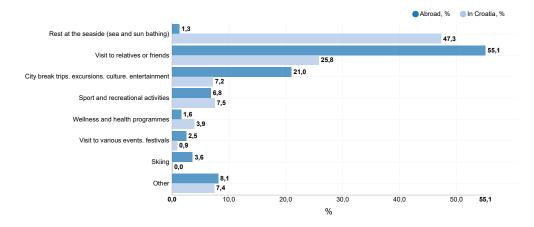
By duration of overnight stays, private trips with four and more overnight stays in Croatia accounted for **50.2%**, while trips with up to three overnight stays accounted for **49.8%**. The largest number of longer trips in Croatia was realised in summer months, in July and August 2021, a total of **62.1%** of them, while the largest number of shorter trips in Croatia was realised in March, **June** and September 2021 (**36.5%**). By duration of overnight stays on private trips abroad, private trips with four and more overnight stays accounted for **53.6%**, while shorter trips, with up to three overnight stays, accounted for **46.4%**. The largest number of longer trips abroad was realised in July, August and December 2021, a total of **50.8%** of them, while the largest number of shorter trips abroad was realised in November and December 2021 (**36.7%**).

The most common reasons for going on a private trip with overnight stays were seaside vacation (1.4 million trips, or 40.3% of the total realised private trips with overnight stays) and visiting relatives and friends (1.1 million trips, or 30.2% of the total realised private trips with overnight stays).

#### G-3 PRIVATE TRIPS WITH OVERNIGHT STAYS, BY MONTH OF DEPARTURE FOR A TRIP, 2021



#### G-4 PRIVATE TRIPS WITH OVERNIGHT STAYS, BY MAIN REASON AND MAIN DESTINATION, 2021



#### In 2021, Croatian residents on private trips spent most of their nights at relatives' and friends'

In 2021, the population of the Republic of Croatia aged 15 and over realised a total of **23.0** million nights on private trips with overnight stays, of which **18.2** million nights (**79.0%**) were realised in Croatia, while **4.8** million nights (**21.0%**) were realised abroad. An average of seven nights was realised on a single private trip with overnight stays. An average of six nights was realised on trips in Croatia, while an average of nine nights was realised on trips abroad.

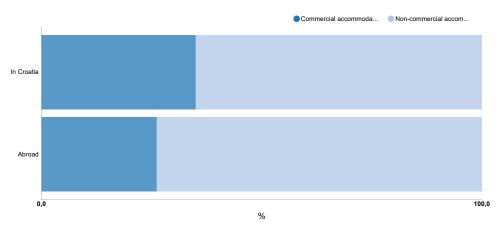
In 2021, the population of the Republic of Croatia aged 15 and over spent **22.7%** more nights on private trips with overnight stays in Croatia and **28.4%** more nights on private trips with overnight stays abroad than in 2020. Compared to 2019, they spent **4.4% less** nights in Croatia and **47.6%** less nights abroad on private trips with overnight stays.

By type of accommodation, the largest number of nights was realised in non-commercial accommodation establishments (15.4 million nights or 66.8%), of which 9.1 million nights were realised in accommodation establishments owned by relatives and friends and 6.1 million nights were realised in own villas and summer houses.

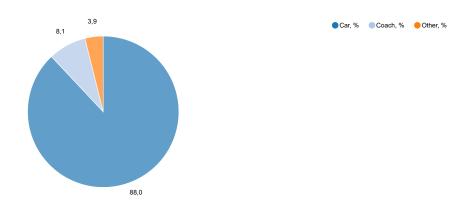
#### Average expenditures per trip amounted to 1 676 kuna for trips in Croatia and 2 993 kuna for trips abroad

Total expenditures on private trips with overnight stays in 2021 amounted to **6.7** billion kuna, of which **5.1** billion (**76.0%**) were spent in Croatia and **1.6** billion (**24.0%**) were spent abroad. Average travel expenditures per private trip in Croatia amounted to **1 676** kuna and per private trip abroad to **2 993** kuna. Total expenditures on private trips with overnight stays in 2021 were **43.1%** higher than in 2020. Compared to 2019, total expenditures on private trips with overnight stays in 2021 were **28.4% lower.** 

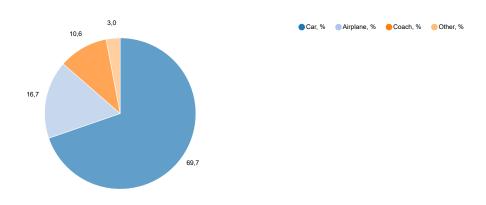
#### G-5 NIGHTS ON PRIVATE TRIPS WITH OVERNIGHT STAYS, BY TYPE OF ACCOMMODATION AND MAIN DESTINATION, 2021



#### G-6 PRIVATE TRIPS WITH OVERNIGHT STAYS IN CROATIA, BY MAIN TRANSPORTATION MEAN, 2021



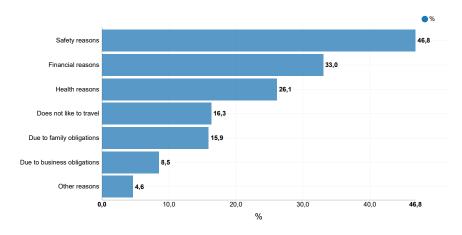
#### G-7 PRIVATE TRIPS WITH OVERNIGHT STAYS ABROAD, BY MAIN TRANSPORTATION MEAN, 2021



## Once more, the most common reason for not going on a trip in 2021 was the COVID-19 pandemic

Out of the total population of the Republic of Croatia aged 15 and over, 2.1 million, or 60.6% of them, did not go on a private trip with overnight stays in 2021. The most common reason for not going on private trips with overnight stays was safety, that is, the COVID-19 pandemic (46.8%).

#### G-8 MAIN REASONS FOR NOT GOING ON PRIVATE TRIPS WITH OVERNIGHT STAYS, 2021 1)



#### Increase of business/professional trips both in Croatia and abroad in 2021

A total of 134 thousand persons, or 3.9% of the total population of the Republic of Croatia aged 15 and over, went on at least one business/professional trip with overnight stays in 2021. A total of **364** thousand business/professional trips were realised, of which **258** thousand (**71.0%**) were realised in Croatia and **106** thousand (**29.0%**) abroad. In 2021, there were **67.8%** more business/professional trips in Croatia and **68.9%** more business/professional trips abroad than in 2020. Compared to 2019, there were **36.7% less** business/professional trips in Croatia and **75.4%** less business/professional trips abroad.

#### An increase of 2.8% in same-day visits in 2021 compared to 2020

In 2021, the population of the Republic of Croatia aged 15 and over realised **4.0** million same-day visits, of which **3.6** million visits (**91.7%**) were private and **327** thousand (**8.3%**) were business/professional visits. It was an increase in same-day visits of **2.8%** compared to 2020, but a decrease of **50.3%** compared to 2019.

Total expenditures on private same-day visits amounted to **1.3** billion kuna (**1.2** billion on same-day visits in Croatia and **144** million on same-day visits abroad). Average travel expenditures per private same-day visit in Croatia amounting to **348** kuna and per private same-day visit abroad to **457** kuna.

## 3 PRIVATE AND BUSINESS/PROFESSIONAL SAME-DAY VISITS, 2021

	Number of visits		Total expe		
	'000	Indices <u>2021</u> 2020	Mln kuna	Indices <u>2021</u> 2020	Average expenditures per visit
Total	3 964	102,8	1 462	107,9	369
Private	3 637	110,5	1 292	126,5	355
In Croatia	3 389	107,2	1 178	123,4	348
Abroad	248	189,6	(114)	(172,8)	(457)
Business/Professional	(327)	(57,8)	(171)	(51,0)	(521)
In Croatia	(308)	(60,0)	(153)	(50,1)	(499)
Abroad	(20)	(36,7)	(17)	(59,9)	(862)

<sup>1)</sup> Multiple answers possible.

## 4 COEFFICIENT OF VARIATION AND RELIABILITY INTERVAL, 2021

	50000	Coefficient of variation,	95% reliability interval					
	Estimated value	%	Lower limit	Upper limit				
	'	Number of persons on tr	ips with overnight stays					
Number of persons on private trips	1 354 229	2,4	1 290 372	1 418 086				
Only in Croatia	1 051 036	2,8	992 990	1 109 083				
Only abroad	140 076	7,0	120 557	159 594				
In Croatia and abroad	163 117	5,7	144 782	181 451				
With 1 – 3 nights	596 485	3,5	555 881	637 089				
With 4 and more nights	1 059 120	2,7	1 002 169	1 116 071				
Number of persons on business/professional trips	134 216	5,4	119 767	148 666				
		Number of trips wi	th overnight stays					
Private trips	3 553 325	2,1	3 408 990	3 697 661				
In Croatia	3 020 049	2,4	2 880 581	3 159 518				
Abroad	533 276	3,5	496 810	569 742				
Business/Professional trips	363 663	7,6	309 483	417 844				
In Croatia	258 021	9,8	20 249	307 793				
Abroad	105 642	10,1	84 330	126 954				
	Number of nights on trips with overnight stays							
Nights on private trips	22 994 788	4,0	21 203 145	24 786 432				
In Croatia	18 163 977	4,0	16 756 781	19 571 173				
Abroad	4 830 811	11,7	3 721 485	5 940 138				
Nights on business/professional trips	1 907 832	19,2	1 186 269	2 629 395				
In Croatia	1 035 609	30,7	406 538	1 664 680				
Abroad	872 223	20,7	512 872	1 231 574				
		Expenditures on trips wit	th overnight stays, kuna					
Expenditures on private trips	6 657 278 200	3,6	6 193 623 856	7 120 932 544				
In Croatia	5 061 404 238	3,7	4 691 107 344	5 431 701 132				
Abroad	1 595 873 962	8,8	1 319 291 584	1 872 456 339				
Expenditures on business/professional trips	1 426 958 558	14,5	1 018 706 392	1 835 210 723				
In Croatia	655 365 328	21,0	383 725 492	927 005 164				
Abroad	771 593 230	19,5	471 185 205	1 072 001 254				
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	77.335 253	Number of sa						
Private trips	3 636 797	2,4	3 465 519	3 808 076				
In Croatia	3 388 502	2,5	3 223 258	3 553 746				
Abroad	248 296		212 722	283 869				
Business/Professional trips	327 463	-	248 147	406 779				
In Croatia	307 638		228 018	387 257				
Abroad	19 826	·	14 068	25 583				
		Expenditures on sar						
Expenditures on private trips	1 291 793 691	6,1	1 138 020 512	1 445 566 870				
In Croatia	1 178 281 666		1 029 083 437	1 327 479 895				
Abroad	113 512 025	•	78 241 467	148 782 584				
Expenditures on business/professional trips	170 574 985	10,7	134 370 708	206 779 263				
In Croatia	153 484 794		117 950 466	189 019 122				
		11,7						
Abroad	17 090 191	22,2	7 340 442	26 839 940				

## **NOTES ON METHODOLOGY**

#### The purpose of the statistical survey

The purpose of the statistical survey Tourist Activity of the Population of the Republic of Croatia is to gather data on national tourism, that is, the data on the number and characteristics of travels of the Croatian population outside their usual environment. The goal is to assess to what extent does the Croatian population travel, their reasons for going on a trip, where and when they travel, how long do the trips last and what the trip expenditures amount to. For the surveyed persons who did not go on a private trip with overnight stays, the data on the reasons for not going on a trip were gathered.

This First Release presents the main survey results and the methods according to which the survey was carried out. In individual tables the total sum does not equal the sum of individual figures due to the rounding of the figures. Indices had been calculated as whole numbers before they were expressed in thousands or millions.

#### Legal basis

The survey is carried out according to the Official Statistical Act (NN, No. 25/20) and the Regulation (EU) No. 692/2011 of the European Parliament and of the Council concerning European statistics on tourism.

#### Confidentiality

According to the Official Statistics Act (NN, No. 25/20) and the Regulation (EU) No. 223/2009 concerning European statistics on tourism, the confidentiality of all personal data on the household and its members given by respondents is guaranteed. The collected data are used solely for statistical purposes and they are published at the aggregate level https://podaci.dzs.hr/en/

#### Observation units and coverage

The observation units for the number of persons who went on a trip are Croatian citizens aged 15 and over. The observation unit for data on the number of trips with overnight stays and same-day visits and their characteristics is a trip of a Croatian citizen aged 15 and over. This survey covers only trips with regard to the main reason for going on a trip (private and business/professional) and the main destination of a trip (in Croatia and abroad) that ended in the reporting period. The month of departure for a trip with overnight stays may be outside the reporting period (for example, December 2020 for a trip that ended in January 2021).

#### Sources and methods of data collection

The basis for the sampling frame is a directory of fixed and mobile telephone lines in the Republic of Croatia. A random sample stratified according to the county and type of telephone line (fixed or mobile) was used in the survey. The target population for a survey are citizens of the Republic of Croatia aged 15 and over who live in private households, excluding population living in institutional households (homes for the elderly, prisons and the like), citizens of the Republic of Croatia living abroad and foreign citizens living in Croatia. In case of a fixed telephone line, a surveyed person was selected from a chosen household according to the birthday key method.

The data on tourist activity of the Croatian population in 2021 were gathered through telephone interviews with computer support (CATI method) on a representative sample of a total of 22 000 Croatian citizens aged 15 and over.

The data were gathered by carrying out four waves of CATI research. A quarter is taken as the reference period. A travel has to end within the reference period and may start up to 365 days prior to the reference period.

The first round of gathering data was carried out in April 2021 and included the tourist activity of the population of the Republic of Croatia in the period from January to March 2021. The second round was carried out in July 2021 and included the tourist activity of the population of the Republic of Croatia in the period from April to June 2021. The third round was carried out in October 2021 and included the tourist activity of the population of the Republic of Croatia in the period from July to September 2021. The fourth round was carried out in January 2022 and included the tourist activity of the population of the Republic of Croatia in the period from October to December 2021 and in whole 2021.

The characteristics of trips are monitored on the level of four overnight stays and four same-day visits as the upper limit. The following data are gathered for each individual trip: type of trip (private, business/professional), the main reason for going on the trip, the month in which the person went on the trip, the duration of the trip with overnight stays (the number of nights), the destination country for trips abroad, the organisation of the trip (self-organised, through an agency), the main transportation vehicle, the type of accommodation on trips with overnight stays, the number of persons for which expenditures are presented, the trip expenditures, the structure of expenditures on trips with overnight stays.

Except for the previously mentioned characteristics of trips, data are also gathered on the socio-demographic profile of the population (age, sex, level of education, number of persons in the household, status in employment, county).

Due to the fact that the data on tourist activity of the population of the Republic of Croatia refer to each individual quarterly period, merging the results of four quarterly periods does not allow for the assessment of the number/share of persons who went and who did not go on a trip in the observed year. The assessment of the number of persons who went on a trip was calculated on the basis of 7 000 surveyed persons who were surveyed in the last (fourth) survey wave in which the trips throughout the whole 2021 were included.

In the analysis of the accuracy of estimates, the sum estimate, the coefficient of variation expressed in percentage and the 95% reliability interval used in the sum estimate are presented. The categories with the coefficient of variation value ranging between 10.0% and 29.9% are put in brackets, which means that the estimation is less accurate.

#### Response rate

The response rate was **64.9%** of all eligible units. The highest non-response rate was recorded for questions regarding trip expenditures. This non-response problem was mitigated by applying the sequential hot-deck imputation method.

Imputation rates include transportation expenditures (10.0%), accommodation expenditures (10.4%), expenditures on food and drinks in hotel and restaurant establishments (10.1%) and other expenditures (7.4%).

#### Definitions

**Tourism** means the activity of visitors taking a trip to a main destination outside their usual environment for less than a year, for leisure, business or other personal purpose other than to be employed by a resident entity in the place visited.

**Usual environment** of a person is immediate vicinity of the person's home and place of work or schooling, or other places that the person regularly visits. Each person has only one usual environment. The following criteria define a usual environment: crossing of the administrative borders of the distance from the place of usual residence; duration of a trip; the frequency of going on a trip; the purpose of a trip.

Place of usual residence is considered a place where a person came with an intention of permanent residence.

**National tourism** of a country encompasses national tourism, which includes activities of citizens of a particular country who travel and accommodate in places within that country but outside their usual environment, and outbound tourism, which includes the activities of citizens of a particular country who travel and accommodate in places outside the borders of that country and outside their usual environment.

Visitor is every person who travels to a place different from his/her usual environment for a period shorter than 12 months without interruption and whose main purpose of travelling differs from performing a particular activity financed by a resident entity in the place visited, providing that he/she spends at least one night in an accommodation establishment. Visitors include tourists and same-day visitors.

**Tourist** is every person who, outside his/her place of permanent residence, spends at least one night in a commercial or non-commercial accommodation establishment for reasons of rest, recreation, visit to family and friends, preservation and improvement of health, business, religious and other reasons. Tourists exclude migrants, borderline workers, diplomats, military force members on their regular duties, displaced persons and nomads.

**Same-day visitor** is every person who travels to a place outside his/her usual environment, who does not spend a night in a hotel or some other tourist accommodation establishment and whose main purpose of travelling differs from performing a particular activity financed by a resident entity in the place visited.

Duration of a tourist trip is the time spent on the trip, which can last a maximum of 365 days continuously. According to the duration criterion, there are same-day visits and trips with overnight stays.

Same-day visits are trips outside the usual environment, on which a person spends at least three and less than 24 hours at a destination (a night is not realised).

Trips with overnight stays are trips outside the usual environment with at least one but less than 365 overnight stays realised.

As regards purpose, trips can be private and business/professional.

**Private trip** is a trip aiming at rest, recreation, shopping, health, pilgrimage, religious event, visit to relatives and friends, etc. Private trips do not include weekly migrations or departure for work or schooling, seasonal work, staying in hospitals or spas financed by social insurance contributions, staying in refugee camps and asylum.

**Business/professional trip** is a trip aiming at business or professional reasons excluding daily local trips or business-motivated trips in usual environment. Business/Professional trips include trips to congresses, conferences, business meetings, fairs, exhibitions, language learning and other educational trips, cultural, sports and similar trips. Trips financed by a resident entity in the place visited are excluded.

Duration of a trip with overnight stays is measured by the number of nights spent at a destination. There are shorter and longer trips.

**Shorter trips** are trips on which tourists realise 1 – 3 tourist nights.

**Longer trips** are trips on which tourists realise four or more tourist nights.

**Expenditures on a tourism trip** include all travelling expenses that occurred before the beginning of the trip and during the trip. These expenditures may also be made by another person on behalf of the visitor or at the visitor's expense.

#### Abbreviations

COVID-19 COrona VIrus Disease-19

CATI computer-assisted telephone interviewing

EU European Union mln million

NN Narodne novine, official gazette of the Republic of Croatia

'000 thousand

## Symbols

() less accurate data

#### Published by the Croatian Bureau of Statistics, Zagreb, Ilica 3, P. O. B. 80

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