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TOURIST ARRIVALS AND NIGHTS IN COMMERCIAL ACCOMMODATION, MAY 2025

Less tourist arrivals and nights in May 2025 compared to May 2024

In May 2025, there were **1.8 million** tourist arrivals and **5.9 million** tourist nights realised in commercial accommodation establishments, which was a decrease of 5.1% in tourist arrivals and of 15.0% in tourist nights compared to May 2024. Concerning the structure of total realised tourist nights, 12.8% of them were domestic tourist nights, and 87.2% were foreign tourist nights.

Domestic tourists realised 333 thousand arrivals and 748 thousand nights, which was 17.4% more arrivals and 20.9% more nights compared to May 2024.

Foreign tourists realised 1.5 million arrivals and 5.1 million nights, which was 9.0% less arrivals and 18.5% less nights compared to May 2024.

Notice

Detailed monthly data are available on the website of the Croatian Bureau of Statistics, under "PC-Axis databases", where it is possible to browse and print data in various forms. Databases are updated on a monthly basis.

German tourists realised the most tourist nights, followed by tourists from Austria and Slovenia

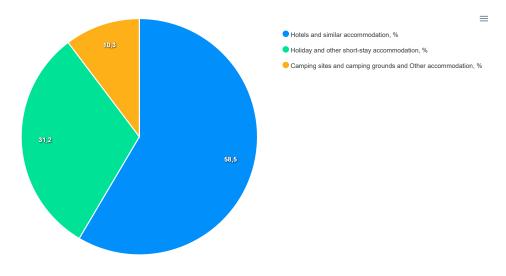
In May 2025, tourists from Germany realised the most foreign tourist arrivals and nights, with 221 thousand arrivals and 1.0 million nights (14.7% of the total realised arrivals and 19.9% of the total realised foreign tourist nights). However, compared to May 2024, German tourists realised 43.4% less arrivals and 54.0% less tourist nights.

These were followed by nights realised by tourists from Austria (12.8%), Slovenia (9.2%), the United Kingdom (8.4%), Poland (6.5%), the USA (5.4%), France (3.3%), the Netherlands (3.2%) and Italy (3.1%). Compared to May 2024, of all the aforementioned countries, an increase in tourist nights was realised by tourists from Italy (40.5%), the USA (20.1%), Slovenia (7.3%) and the United Kingdom (6.9%). In contrast, a decrease in nights was realised by tourists from France (14.2%), the Netherlands (13.6%), Austria (8.2%) and Poland (2.3%).

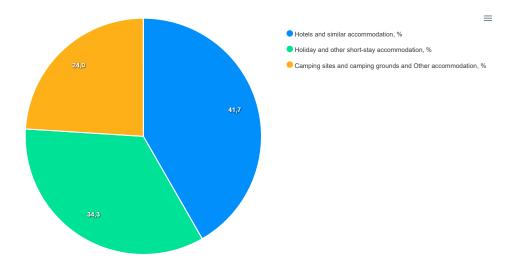
In May 2025, hotel accommodation was still the most desirable choice

In May 2025, tourists favoured hotel accommodation and realised 2.1 million nights, which accounted for 36.1% of the total nights realised in commercial accommodation establishments. Compared to May 2024, there were 0.3% more tourist nights realised in hotel accommodation.

These were followed by rooms, apartments, studio-type apartments and summer houses, which accounted for 32.0% of the total nights realised in commercial accommodation establishments. There were 1.9 million tourist nights realised in these types of accommodation, which was 19.0% less nights compared to May 2024.



G-2 STRUCTURE OF DOMESTIC TOURIST NIGHTS ACCORDING TO DIVISION 55 OF NKD 2007, MAY 2025



G-3 STRUCTURE OF FOREIGN TOURIST NIGHTS ACCORDING TO DIVISION 55 OF NKD 2007, MAY 2025

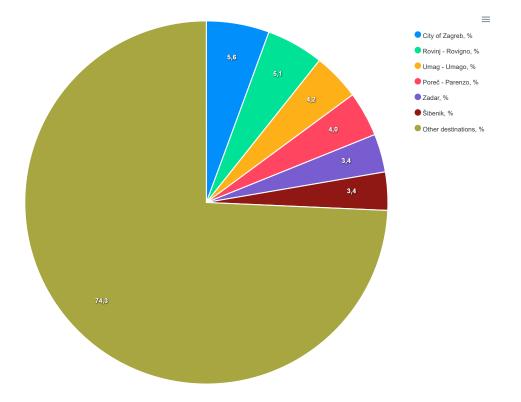
The most tourist nights in May 2025 realised in the County of Istria

In May 2025, the County of Istria realised the highest number of tourist nights, as many as 1.8 million, which accounted for 31.1% of the total number of tourist nights realised in Croatia. Compared to May 2024, there were 26.7% less tourist nights realised in the County of Istria. While domestic tourists realised 27.0% more nights in May 2025 compared to May 2024, there were 30.2% less tourist nights realised by foreign tourists. The most nights in the County of Istria were realised by tourists from Germany (27.6%), followed by tourists from Austria (23.7%), Slovenia (15.2%), Italy (4.6%) and Poland (4.5%). Out of the aforementioned countries, only tourists from Italy and Slovenia realised an increase in the number of tourist nights. Tourists from Italy realised an increase of 49.4% and those from Slovenia of 6.7%.

Favorite tourist destinations in May 2025: the City of Zagreb is the most sought-after among domestic tourists, and Dubrovnik among foreign tourists

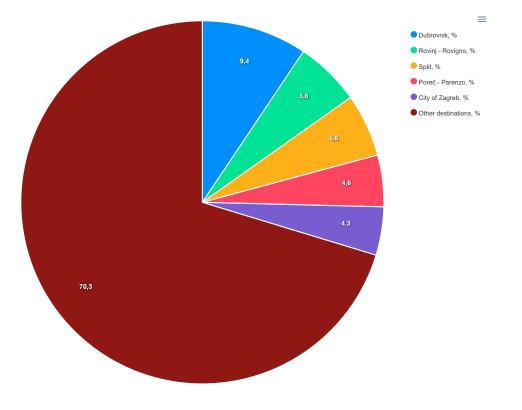
In May 2025, the City of Zagreb was the destination with the highest number of domestic tourist nights realised, a total of 42 thousand of them. This was followed by Rovinj – Rovigno with 38 thousand nights, Umag – Umago with 31 thousand nights, Poreč – Parenzo with 30 thousand nights and Šibenik and Zadar, with 25 thousand nights each. There were 1.2% more domestic tourist nights realised in the City of Zagreb in May 2025 compared to May 2024.

On the other hand, in May 2025, foreign tourists realised the highest number of nights in Dubrovnik, as many as 482 thousand. This was followed by Rovinj – Rovigno with 295 thousand nights, Split with 286 thousand nights, Poreč – Parenzo with 236 thousand nights and the City of Zagreb with 222 thousand foreign tourist nights. Although Dubrovnik kept its leading position among foreign tourists, compared to May of last year, a decrease of 2.6% in tourist nights was present.



G-4 DESTINATIONS WITH THE MOST REALISED DOMESTIC TOURIST NIGHTS, MAY 2025

G-5 DESTINATIONS WITH THE MOST REALISED FOREIGN TOURIST NIGHTS, MAY 2025



In May 2025 tourists had 704 thousand permanent beds at their disposal

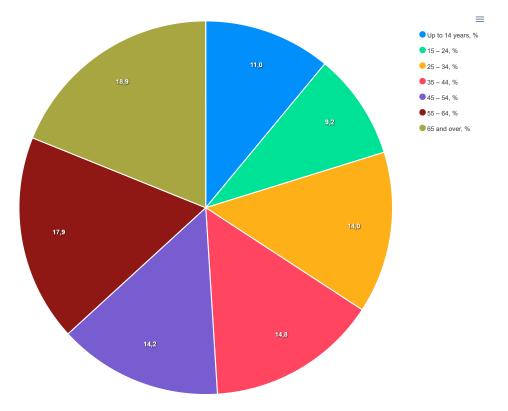
In May 2025, there were 274 thousand rooms, apartments and camping sites with a total of 704 thousand permanent beds available to tourists.

In the group Hotels and similar accommodation, tourists had 79 thousand rooms and apartments at their disposal (which accounted for 28.9% of the total number of available rooms and apartments), with 166 thousand permanent beds (which accounted for 23.6% of the total number of available permanent beds). In May 2025, the average (net) occupancy rate of rooms in the group Hotels and similar accommodation was 57.0% and of permanent beds 53.3%, whereas in May 2024, the average occupancy of rooms was 58.0% and of permanent beds 55.7%.

Tourists aged 65 years and over realised the most nights

In May 2025, tourists aged 65 years and over realised the most tourist nights, as many as 1.1 million of them (which accounted for 18.9% of the total realised nights). These were followed by tourist nights realised by tourists aged 55 to 64, with 1.0 million nights (which accounted for 17.9% of the total realised nights).

G-6 TOURIST NIGHTS BY AGE GROUPS, MAY 2025



In the first five months there was a decrease in tourist arrivals and nights compared to the same period last year

In the first five months of 2025, a total of 4.0 million arrivals and 11.5 million nights were realised in commercial accommodation establishments, which was a decrease of 0.6% in the number of tourist arrivals and of 6.4% in the number of tourist nights compared to the same period of 2024.

In the first five months of 2025, domestic tourists realised 1.0 million arrivals and 2.1 million nights, which was an increase of 9.8% in the number of arrivals and of 8.7% in the number of nights compared to the first five months of 2024.

Foreign tourists realised a total of 3.0 million arrivals and 9.4 million nights in the first five months of 2025, which was a decrease of 3.6% in the number of arrivals and of 9.2% in the number of nights compared to the same period of 2024.

| | Arrivals | | | | Nights | | | |
|-------------------|-----------|------------|------------------------------------|--|-----------|------------|------------------------------------|--|
| | V 2025 | I – V 2025 | Indices <u>V 2025</u> V 2024 | Indices <u>l – V 2025</u> l – V 2024 | V 2025 | l – V 2025 | Indices <u>V 2025</u> V 2024 | Indices <u>I – V 2025</u> I – V 2024 |
| Total | 1 842 725 | 4 030 316 | 94,9 | 99,4 | 5 869 285 | 11 515 934 | 85,0 | 93,6 |
| Domestic tourists | 332 573 | 1 013 078 | 117,4 | 109,8 | 748 480 | 2 141 478 | 120,9 | 108,7 |
| Foreign tourists | 1 510 152 | 3 017 238 | 91,0 | 96,4 | 5 120 805 | 9 374 456 | 81,5 | 90,8 |

1 TOURIST ARRIVALS AND NIGHTS

2 TOURIST ARRIVALS AND NIGHTS, BY COUNTIES, MAY 2025

| | | Total | Domestic | Foreign | Indices <u>V 2025</u> V 2024 | | |
|-----------------------------------|----------|-----------|----------|-----------|------------------------------------|----------|---------|
| | | | | | Total | Domestic | Foreign |
| Republic of Croatia | Arrivals | 1 842 725 | 332 573 | 1 510 152 | 94,9 | 117,4 | 91,0 |
| | Nights | 5 869 285 | 748 480 | 5 120 805 | 85,0 | 120,9 | 81,5 |
| County of Zagreb | Arrivals | 17 421 | 4 798 | 12 623 | 103,0 | 116,1 | 98,8 |
| | Nights | 27 766 | 7 849 | 19 917 | 96,7 | 109,9 | 92,3 |
| County of Krapina-Zagorje | Arrivals | 19 633 | 11 141 | 8 492 | 107,5 | 109,5 | 105,0 |
| | Nights | 39 323 | 23 315 | 16 008 | 113,3 | 115,5 | 110,2 |
| County of Sisak-Moslavina | Arrivals | 2 515 | 1 264 | 1 251 | 90,4 | 89,9 | 90,9 |
| | Nights | 4 428 | 2 319 | 2 109 | 71,5 | 65,5 | 79,6 |
| County of Karlovac | Arrivals | 33 285 | 5 549 | 27 736 | 94,4 | 135,1 | 89,1 |
| | Nights | 51 951 | 8 968 | 42 983 | 92,1 | 135,6 | 86,4 |
| County of Varaždin | Arrivals | 9 763 | 4 949 | 4 814 | 100,9 | 101,4 | 100,4 |
| | Nights | 20 517 | 8 789 | 11 728 | 97,2 | 84,0 | 110,2 |
| County of Koprivnica-Križevci | Arrivals | 1 596 | 898 | 698 | 83,8 | 78,2 | 92,5 |
| | Nights | 4 151 | 1 692 | 2 459 | 113,1 | 89,4 | 138,2 |
| County of Bjelovar-Bilogora | Arrivals | 2 584 | 1 733 | 851 | 100,7 | 106,3 | 91,0 |
| | Nights | 5 770 | 3 592 | 2 178 | 82,8 | 78,6 | 90,7 |
| County of Primorje-Gorski Kotar | Arrivals | 244 774 | 54 170 | 190 604 | 93,0 | 123,8 | 86,8 |
| | Nights | 796 578 | 128 291 | 668 287 | 80,8 | 124,5 | 75,7 |
| County of Lika-Senj | Arrivals | 69 608 | 10 275 | 59 333 | 93,7 | 118,0 | 90,5 |
| | Nights | 161 406 | 26 781 | 134 625 | 84,8 | 129,9 | 79,3 |
| County of Virovitica-Podravina | Arrivals | 2 685 | 1 977 | 708 | 138,6 | 144,1 | 125,3 |
| | Nights | 5 004 | 3 617 | 1 387 | 111,6 | 102,8 | 143,9 |
| County of Požega-Slavonia | Arrivals | 3 035 | 2 157 | 878 | 115,1 | 124,0 | 97,9 |
| | Nights | 6 067 | 4 237 | 1 830 | 93,9 | 94,3 | 93,1 |
| County of Slavonski Brod-Posavina | Arrivals | 5 126 | 2 557 | 2 569 | 122,3 | 138,1 | 109,8 |
| | Nights | 7 772 | 3 729 | 4 043 | 131,9 | 139,0 | 126,0 |
| County of Zadar | Arrivals | 153 061 | 33 508 | 119 553 | 92,4 | 119,9 | 86,9 |
| | Nights | 509 753 | 83 553 | 426 200 | 82,9 | 129,0 | 77,5 |
| County of Osijek-Baranja | Arrivals | 17 149 | 10 997 | 6 152 | 117,4 | 125,6 | 105,2 |
| | Nights | 32 311 | 19 749 | 12 562 | 111,9 | 128,0 | 93,4 |
| County of Šibenik-Knin | Arrivals | 66 039 | 20 049 | 45 990 | 104,1 | 131,8 | 95,4 |
| | Nights | 208 019 | 44 509 | 163 510 | 95,7 | 143,6 | 87,7 |
| County of Vukovar-Srijem | Arrivals | 11 907 | 9 721 | 2 186 | 110,4 | 111,6 | 105,3 |
| | Nights | 19 949 | 16 168 | 3 781 | 115,9 | 122,4 | 94,6 |
| County of Split-Dalmatia | Arrivals | 327 063 | 34 952 | 292 111 | 104,0 | 117,1 | 102,6 |
| | Nights | 1 081 505 | 79 418 | 1 002 087 | 96,6 | 117,2 | 95,2 |
| County of Istria | Arrivals | 461 337 | 75 739 | 385 598 | 84,8 | 123,0 | 79,9 |
| • | Nights | 1 825 572 | 193 582 | 1 631 990 | 73,3 | 127,0 | 69,8 |
| County of Dubrovnik-Neretva | Arrivals | 245 671 | 15 564 | 230 107 | 100,3 | 104,8 | 100,0 |
| | Nights | 776 130 | 35 961 | 740 169 | 98,0 | 107,5 | 97,6 |
| County of Međimurje | Arrivals | 9 715 | 5 637 | 4 078 | 101,2 | 91,4 | 119,0 |
| | Nights | 20 908 | 10 306 | 10 602 | 107,1 | 97,0 | 119,0 |
| City of Zagreb | Arrivals | 138 758 | 24 938 | 113 820 | 98,7 | 99,0 | 98,7 |
| - | Nights | 264 405 | 42 055 | 222 350 | 104,0 | 101,2 | 104,6 |

NOTES ON METHODOLOGY

The purpose of the statistical survey

The purpose of the statistical survey Tourist Arrivals and Nights is to monitor the tourism activity realised in commercial accommodation establishments and to provide internationally comparable data in accordance with European standards for tourism statistics. The results of this survey provide the basic indicators necessary for the analysis of tourism in the Republic of Croatia. The basic indicators are the following: tourist arrivals and nights by country of residence, types of accommodation establishments, tourists by sex and age groups, mode of arrival as well as the number of rooms and permanent beds.

Legal basis

The survey is implemented on the basis of the Official Statistics Act (NN, Nos 25/20 and 155/23) and the Regulation (EU) No 692/2011 of the European Parliament and of the Council of 6 July 2011 concerning European statistics on tourism.

Observation units

The observation units are all legal entities and natural persons that provide overnight accommodation services, as well as natural persons who provide hospitality services in households and on private family farms.

The Hospitality and Catering Industry Act (NN, Nos 85/15, 121/16, 99/18, 25/19, 98/19, 32/20, 42/20, 126/21 and 152/24) defines the manner and conditions under which legal entities and natural persons can provide overnight accommodation in an accommodation establishment.

Sources and methods of data collection

The data source for the statistical survey on tourism activity (the number of tourist arrivals and nights) and accommodation establishments is the eVisitor system. The Croatian Bureau of Statistics takes over the data from the administrative source eVisitor system from the Croatian National Tourist Board on a monthly basis and further processes them statistically. Monthly data are downloaded on the seventh day of the month for the previous month.

All legal entities and natural persons that provide overnight accommodation services in an accommodation establishment, as well as natural persons who provide hospitality services in households and on private family farms, according to the Ordinance on the eVisitor system (NN, No. 43/20), check in and check out tourists via the eVisitor system, as the central electronic system for checking in and checking out tourists in the Republic of Croatia.

Coverage and comparability

This statistical survey covers accommodation establishments that are categorised in the groups Hotels, Camping sites and Other accommodation establishments pursuant to the Hospitality and Catering Industry Act (NN, Nos 85/15, 121/16, 99/18, 25/19, 98/19, 32/20, 42/20, 126/21 and 152/24). The Minister of Tourism prescribes the types of accommodation establishments within these groups in an ordinance.

According to the Ordinance on the Classification, Categorisation and Special Standards of Accommodation Establishments in the group Hotels (NN, Nos 56/16 and 120/19), the types of accommodation establishments are the following: hotels, heritage hotels, all-suite hotels, integral hotels, diffuse hotels, special-standard hotels, spa-type accommodation, tourist resorts, tourist apartments, boarding houses and guest houses.

According to the Ordinance on the Classification and Categorisation of Accommodation Establishments in the group Camping sites (NN, Nos 75/08, 54/16, 68/19 and 120/19), the types of accommodation establishments are the following: camping sites, glamping, small camps and quickstop camping.

According to the Ordinance on the Classification and Categorisation of Accommodation Establishments in the group Other accommodation establishments (NN, Nos 54/16 and 69/17), the types of accommodation establishments are the following: rooms, apartments, studio-type suites, holiday houses, overnight accommodations, vacation establishments for children, hostels, mountain lodges, hunting lodges, pupils' homes or students' homes or akademis and Robinson-type accommodation establishments.

According to the Ordinance on the Classification and Categorisation of Establishments Providing Hospitality and Catering Services in Households (NN, Nos 9/16, 54/16, 61/16, 69/17 and 120/19), accommodation establishments in households are the following: rooms, suites, studio-type suites, holiday houses, camping sites, quickstop camping and Robinson-type accommodation (quickstop camping – Robinson-type accommodation).

According to the Ordinance on the Classification and Categorisation of Establishments Providing Hospitality and Catering Services on Private Family Farms (NN, Nos 54/16, 69/17 and 120/19), these are the following: rooms, suites, rural holiday houses, camping sites, quickstop camping and Robinson-type accommodation (quickstop camping – Robinson-type accommodation).

Pursuant to Article 29 of the Hospitality and Catering Industry Act (NN, Nos 85/15, 121/16, 99/18, 25/19, 98/19, 32/20, 42/20, 126/21 and 152/24), this statistical survey also covers organised off-site camping sites. During sports, scout, cultural/artistic and similar events as well as during organised trips in canoes and similar vessels on sea, rivers and lakes, or by bikes etc., organised off-site camping is allowed on spaces provided for it.

This statistical survey also covers the following establishments providing accommodation services: spas, inns offering accommodation services and uncategorised establishments.

Pursuant to the Regulation (EU) No 692/2011 of the European Parliament and of the Council of 6 July 2011 concerning European statistics on tourism, data on tourist arrivals and nights in the Republic of Croatia according to the NKD 2007, division 55, groups 55.1 Hotels and similar accommodation, 55.2 Holiday and other short-stay accommodation and 55.3 Camping sites and camping grounds are submitted to Eurostat on a monthly basis. Data submitted for the group 55.1 Hotels and similar accommodation also include information on occupancy rates of permanent beds and rooms (net). The mentioned data are published on the Eurostat's website http://ec.europa.eu/eurostat and are comparable to EU Member States data.

Pursuant to the Decision of the Government of the Republic of Croatia on the Introduction of Temporary Protection in the Republic of Croatia for Displaced Persons from Ukraine of 7 March 2022, the citizens of Ukraine are granted temporary protection in accordance with the Act on International and Temporary Protection (NN, Nos 70/15, 127/17 and 33/23). Persons from Ukraine who have not requested temporary protection in the Republic of Croatia use the service of accommodation in a short-stay accommodation establishment and pay for the accommodation service. Therefore, they are registered in the eVisitor system and are considered tourists.

The data do not include non-commercial tourist traffic (the stay of owners, their family members, and other relatives and friends in apartments and holiday houses as well as of tourists in other establishments where accommodation service is not charged, e.g., when they are accommodated by citizens of a tourist town/municipality). Non-commercial tourist traffic is covered by a separate statistical survey.

Confidentiality

Aggregate data for which there are reasons for keeping their confidentiality in line with the Official Statistics Act (NN, Nos 25/20 and 155/23) and Regulation (EC) No 223/2009 of the European Parliament and of the Council of 11 March 2009 on European statistics are treated as confidential and are not published.

Definitions

Tourism means the activity of visitors taking a trip to or staying in a main destination outside their usual environment for less than a year, for the purposes of leisure, business or other personal purposes other than to be employed by a resident entity in the place visited.

eVisitor is the central electronic system for checking in and checking out tourists that serves to link all tourist boards in the Republic of Croatia. It is available via internet with no need for any additional software installations.

The tourist registry in the eVisitor system is kept separately for each individual legal entity and natural person offering accommodation services as part of the hospitality and catering activity (boarding houses, hotels, hostels, etc.), or on a sea vessel as part of the nautical tourism (charter, cruising), as well as accommodation services in households and rural households.

Checking in and checking out the tourists who are entered into the eVisitor system is authorised on the basis of a secure access to the eVisitor authentication protocol which ensures the conditions for a safe and correct electronic check-in and check-out.

Establishing and running the eVisitor system is the responsibility of the Croatian National Tourist Board (CNTB).

CNTB is a national tourist organisation founded in order to create and promote the identity and reputation of Croatian tourism, to plan and implement a common strategy and concept of its promotion, to propose and perform promotional activities of mutual interest for all entities in tourism in the country and abroad, as well as to raise the overall quality of the entire tourist offer in the Republic of Croatia. The head office of the CNTB is situated in Zagreb. The duties of the President of the Croatian National Tourist Board are undertaken by the Minister of Tourism.

Tourist is any person who, outside his/her place of usual residence, spends at least one night in a hotel or some other tourist accommodation establishment for reasons of rest, recreation, health, study, sport, religion, family, business, public missions or meetings. Excluded are persons residing at a place for longer than 12 consecutive months, persons whose main reason for visiting is an activity that is financed from the place of visit, persons who travel to their work place or an education institution on a daily or weekly basis, persons coming into or going out of the country as migrants, frontier workers, diplomats, consular representatives and military force members on their regular duties, displaced persons, nomads and persons in transit.

Domestic tourist is any person permanently residing in the Republic of Croatia who spends at least one night in a hotel or some other tourist accommodation establishment outside his/her place of permanent residence.

Foreign tourist is any person permanently residing outside the Republic of Croatia who temporarily resides in the Republic of Croatia and who spends at least one night in a hotel or some other tourist accommodation establishment.

Tourist arrival is the number of persons (tourists) who were registered and stayed overnight in an accommodation establishment. Consequently, in case tourists change the accommodation establishment they stay in, they are re-registered, which results in data ambiguity. Statistics thus registers the number of tourist arrivals and not the number of tourists.

Tourist nights refer to every registered overnight stay of a person (tourist) in an accommodation establishment.

Residence is the place where a person settles with the intention of a permanent stay.

Age group of tourists is presented according to the years of age at the time of stay in a tourist accommodation establishment.

Accommodation capacities are presented as the number of rooms, apartments and camping sites, and the number of permanent beds. The application of the Regulation (EU) No 692/2011 of the European Parliament and of the Council of 6 July 2011 concerning European statistics on tourism means that the capacity of an accommodation establishment presented is taken over from the month when it reached its maximum.

Permanent beds are those that are regularly available to guests.

Occupancy rate of permanent beds (net) in the reference period is obtained by dividing the total number of nights by the number of beds on offer and the number of days when the beds were actually available for use during the reference period. The data are expressed as a percentage.

Occupancy rate of bedrooms (net) in the reference period is obtained by dividing the total number of bedrooms used during the reference period by the number of bedrooms available for use during the reference period. The data are expressed as a percentage.

Division 55 of the NKD 2007 includes the provision of short-stay accommodation services to tourists. Particular units may only provide accommodation services, while others may combine the services of accommodation, catering and/or recreation equipment. Tourist accommodation establishments listed in this division are broken down into four groups.

Group 55.1 Hotels and similar accommodation includes the following types of accommodation establishments: hotels, heritage hotels, all-suite hotels, integral hotels, diffuse hotels, spa-type accommodation, special standard hotels, tourist resorts, tourist apartments, boarding houses and guest houses.

Group 55.2 Holiday and other short-stay accommodation includes rooms, apartments, studio-type suites, summer houses, rural summer houses, hostels, spas, overnight accommodation, vacation establishments for children, inns offering accommodation services, mountain lodges, hunting lodges, pupils' homes or students' homes and Robinson-type accommodation establishment.

Group 55.3 Camping sites and camping grounds include camping sites, glamping, small camps, quickstop camping, quickstop camping in households – Robinson-type accommodation, quickstop camping on private family farms – Robinson-type accommodation, and organised off-site camping sites.

Group 55.9 Other accommodation includes uncategorised establishments.

Territorial constitution

Data by counties, cities and municipalities are given by the territorial constitution according to the Act on the Territories of Counties, Towns and Municipalities in the Republic of Croatia (NN, Nos 86/06, 125/06, 16/07, 95/08, 46/10, 145/10, 37/13, 44/13, 45/13 and 110/15).

Abbreviations

| EC | European Community |
|----------|---|
| EU | European Union |
| Eurostat | Statistical Office of the European Union |
| NKD 2007 | National Classification of Activities, 2007 version |
| NN | Narodne novine, official gazette of the Republic of Croatia |
| USA | United States of America |

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