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ACCESSIBILITY OF TOURIST ACCOMMODATION ESTABLISHMENTS TO PERSONS WITH LIMITED MOBILITY, 2024

In the group Hotels and similar accommodation, 34.3% of accommodation establishments were equipped with accommodation units for persons with disabilities and limited mobility

Out of 1 078 accommodation establishments in the Republic of Croatia in the group Hotels and similar accommodation, in which tourist nights were realised in 2024, **370** of them (which makes up 34.3% of the total number of accommodation establishments in the group Hotels and similar accommodation) were equipped with accommodation units (rooms and suites) adjusted for persons with disabilities and limited mobility. There was a total of **1 499** accommodation units available, out of which 1 296 rooms and 203 suites accessible to persons with disabilities and limited mobility.

Hotels had the largest number of accommodation units for persons with disabilities and limited mobility

In the group Hotels and similar accommodation, hotels had the highest share of accommodation units (rooms and suites) adjusted for persons with disabilities and limited mobility, of 82.8%. Other establishments in the group Hotels and similar accommodation accounted for 17.2% of accommodation units for persons with disabilities and limited mobility.

The County of Split-Dalmatia had the largest number of accommodation units for persons with disabilities and limited mobility

The County of Split-Dalmatia had the largest number of accommodation units for persons with disabilities and limited mobility available in the group Hotels and similar accommodation, with a share of 16.7%. The counties that had the next largest number of this kind of accommodation units are as follows: Primorje-Gorski Kotar (15.1%), Istria (15.0%), Dubrovnik-Neretva (14.0%), Osijek-Baranja (6.8%) and the City of Zagreb (6.7%). Together these counties make up a share of 74.3% of the total number of available accommodation units for persons with disabilities and limited mobility. In the remaining counties, 25.7% of such accommodation capacities are available.

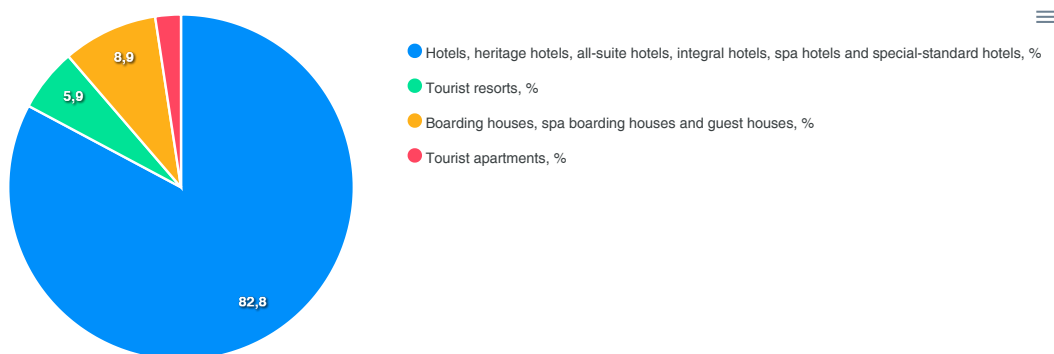
1 NUMBER OF ACCOMMODATION ESTABLISHMENTS IN GROUP HOTELS AND SIMILAR ACCOMMODATION EQUIPPED WITH ACCOMMODATION UNITS FOR PERSONS WITH DISABILITIES AND LIMITED MOBILITY, 2024

	Accommodation establishments	Number of accommodation units		
		Total	Rooms	Suites
55.1 Hotels and similar accommodation	370	1 499	1 296	203
Hotels ¹⁾	318	1 241	1 125	116
Tourist resorts	24	88	42	46
Tourist apartments	4	37	-	37
Boarding houses ²⁾	23	131	127	4
Guest house	1	2	2	-

1) Including hotels, heritage hotels, all-suite hotels, integral hotels, spa hotels and special-standard hotels.

2) Including boarding houses and spa boarding houses.

G-1 STRUCTURE OF ACCOMMODATION UNITS IN THE GROUP HOTELS AND SIMILAR ACCOMMODATION FOR PERSONS WITH DISABILITIES AND LIMITED MOBILITY, 2024



NOTES ON METHODOLOGY

The purpose of the statistical survey

The purpose of this statistical survey is to monitor the number of accommodation establishments in the group Hotels and similar accommodation (group 55.1 of the NKD 2007) equipped with one or several accommodation units (rooms and suites) for persons with disabilities and limited mobility and to produce internationally comparable data in line with the European standards for tourism statistics.

Legal basis

The survey is implemented on the basis of the Official Statistics Act (NN, Nos 25/20 and 155/23) and the Regulation (EU) No 692/2011 of the European Parliament and of the Council of 6 July 2011 concerning European statistics on tourism.

Observation units

Observation units are legal entities and parts thereof classified in group 55.1 Hotels and similar accommodation according to the NKD 2007 that are equipped with accommodation units (rooms and suites) for persons with disabilities and limited mobility.

Sources and methods of data collection

Data on the number of accommodation establishments in group 55.1 Hotels and similar accommodation according to the NKD 2007 that are equipped with one or more accommodation units (rooms and suites) for persons with disabilities and limited mobility are collected on the annual Report on Accessibility of Tourist Accommodation Establishments to Persons with Limited Mobility (TU-11i form).

Coverage and comparability

This statistical survey covers accommodation establishments that are categorised in the group Hotels pursuant to the Hospitality and Catering Industry Act (NN, Nos 85/15, 121/16, 99/18, 25/19, 98/19, 32/20, 42/20 and 126/21). The Minister of Tourism prescribes the types of accommodation establishments within these groups in an ordinance.

According to the Ordinance on Classification, Categorisation and Special Standards of Accommodation Establishments in the group Hotels (NN, Nos 56/16 and 120/19), the types of accommodation establishments are the following: hotels, heritage hotels, all-suite hotels, integral hotels, diffuse hotels, special-standard hotels, spa-type accommodation, tourist resorts, tourist apartments, boarding houses and guest houses.

Pursuant to the Building Act (NN, Nos 153/13, 20/17, 39/19 and 125/19), the Ministry of Physical Planning, Construction and State Assets regulates the accessibility of buildings to persons with disabilities with Technical Regulations on Ensuring Access to Construction Works for Disabled Persons and to Persons with Reduced Mobility (NN, No. 12/23) which prescribe the conditions and manner of enabling unhindered access, movement and stay for persons with disabilities and limited mobility in hospitality and/or tourism buildings.

Definitions

Person with limited mobility is a person with temporary or permanent mobility limitations due to disability, age, pregnancy or other causes.

Person with disability is a person with long-term bodily, mental, intellectual or sensory impairment, which, in interaction with various obstacles, might prevent the full and effective participation of that person in society on an equal basis with others.

Accessibility is the result of the application of technical solutions in construction projects and in construction of buildings, as well as in the designing of areas/spaces, through which persons with disabilities and limited mobility are provided with unlimited physical access and access to information and communication, movement, staying and working in those buildings and spaces to equal extent as everyone else.

Accessible building or designed area is a building, a part of a building or a designed area which enables the fulfilment of mandatory elements of accessibility.

Abbreviations

EU	European Union
NKD 2007	National Classification of Activities, 2007 version
NN	Narodne novine, official gazette of the Republic of Croatia

Symbols

- no occurrence

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